

**Subject:** Re: Homeless complaint - Library - 16244 Nordhoff St, CD 12, Devonshire division  
**From:** Efren Corral <35472@lapd.online>  
**Date:** 2/15/19, 10:53 AM  
**To:** Evelyn Solano <47023@lapd.online>, Carolyn Cook <carolyn.cook@lacity.org>, Emada Tingirides <31546@lapd.online>, Reiner Reich Bolor <41517@lapd.online>, Marco Ramirez <40604@lapd.online>, Robert Chellew <37991@lapd.online>, Katrina Montgomery <katrina.montgomery@lacity.org>, Danielle Maldonado <danielle.maldonado@lacity.org>, Dana Valdez <dana.valdez@lacity.org>, Matthew Tenchavez <mtenchavez@lahsa.org>  
**CC:** Edward Petterez <34154@lapd.online>, Jose Torres <32324@lapd.online>

I just wanted to provide you an update regarding the Mid Valley Library homeless situation.

Extra patrols from LAPD- Devonshire patrol officers, and LAPD- Devonshire, Homeless Enforcement Team have been requested for the Library / Park area. All our patrol officers have been briefed and provided a copy of the suspension letter for Jaime Kim.

On Thursday February 7th, Officers from the LAPD- OVB- HOPE team went out to the library. Most of the occupants in the park area have been previously contacted by our HOPE officers. The HOPE team brought representatives from LAHSA and LA Family Housing and offered resources to everyone who was contacted. It appears that one person requested assistance and LA Family Housing is working to get this person housed, which usually takes time to go through their process. The HOPE team did not observe any violations and they were unable to bring in the Rapid Response Clean Up Team, because there wasn't anything that was out of compliance with the city section 56.11. LAMC. Sergeant Jerald Case (Los Angeles Police Department- Operations Valley Bureau HOPE) assured that his HOPE officers will monitor and follow up with the homeless situation in and around the Mid Valley Library.

Respectfully,

Efren Corral #35472

Senior Lead Officer

Los Angeles Police Department

Devonshire Area

10250 Etiwanda Avenue

Re: Homeless complaint - Library - 16244 Nordho...

Northridge, CA 91325

Desk: (818) 832-0746

Cell: (424) 339-4079

Email: [35472@lapd.online](mailto:35472@lapd.online) <<mailto:35472@lapd.lacity.org>>

---

From: Evelyn Solano

Sent: Monday, February 4, 2019 2:38 PM

To: Carolyn Cook; Emada Tingirides; Reiner Reich Bolor; Marco Ramirez; Robert Chellew; Katrina Montgomery; Danielle Maldonado; Dana Valdez; Matthew Tenchavez

Cc: Edward Petterez; Efren Corral; Jose Torres

Subject: Re: Homeless complaint - Library - 16244 Nordhoff St, CD 12, Devonshire division

Hello All,

Allow me to thank you in advance for your attention and assistance with this matter.

The Mid Valley Library Branch has experienced an increase in homelessness which involves encampments, unattended shopping carts housed in the parking lot, human waste around the building, discarded trash and criminal behavior by the homeless population which frequents the branch. Last month, a library staff member was assaulted by one of the local transients, prior to that, staff recovered a large knife found taped to a desk, a toy gun, which looked very real; and endless amounts of narcotic paraphernalia found in restrooms.

Several groups of transients can be found daily (before 6am) sleeping around the facility with tarps, tents and other encampment related articles blocking the entrance door ways. My partners and I have gone out and made several attempts to address said complaints to no avail. I have several emails from residents and staff reaching out expressing frustration and requesting assistance. I hope you can help.

I have attached some photos, which might not seem like much, but on any given day one can find anywhere from 3 to 10 shopping carts in the parking lot, to several encampment site during the closure hours, 9pm -9am. Also, note custodial staff is often unable to clean

Re: Homeless complaint - Library - 16244 Nordho...

around the facility because they fear for their safety, as they have been verbally abused by transients who refuse to move.

Along with staff we have used the 311 system for clean ups and my complaint load continues to grow. It should be noted that Devonshire division, has experienced an increase in radio calls to the location resulting from said activity.

I am hopeful you'll be able to assist with this request at the earliest time possible.

Please feel free to contact me if I can be of further assistance.

Respectfully,

Evelyn Solano

Senior Lead Officer

Los Angeles Police Department, SECSO

Office 213 978-4607

Cell 213 305-9223

---

From: Carolyn Cook <[carolyn.cook@lacity.org](mailto:carolyn.cook@lacity.org)>

Sent: Monday, February 4, 2019 1:36:39 PM

To: Evelyn Solano; Emada Tingirides; Reiner Reich Bolor; Marco Ramirez; Robert Chellew; Katrina Montgomery; Danielle Maldonado; Dana Valdez; Matthew Tenchavez

Subject: Homeless complaint - Library - 16244 Nordhoff St, CD 12, Devonshire division

Hello everyone,

I just received a call from SLO Solano (included in this email) regarding homeless encampment issues at the Mid-Valley Regional Library, located at 16244 Nordhoff St, North Hills CA 91343, Devonshire division, CD 12. Officer Solano stated that Commander Choi

advised her to reach out to us/UHRC with this issue.

Officer Solano will "reply all" to this email with current photos, exact encampment locations and a recap of what's been going on at this location, but in short - health hazards have been steadily increasing here, and there has been at least instance of battery involving a homeless individual and a library employee. Officer Solano would like for us to push for a prioritized cleanup at this location as several 311 requests have not resulted in any cleanup action as of yet.

I was advised that the encampments are mostly on the library property, which is LA City-owned, and that some may be on some park land directly south of the library, which may be maintained by Recreation and Parks (Dana, could you confirm this?).

As of now, there are no CSLA cleanups scheduled for this area per AMS.

Once Officer Solano sends us photos and encampment locations, we will discuss and begin a plan of action to address this area, whether with HOPE and/or a full CSLA cleanup.

Thank you to everyone for your assistance in this!

--

Carolyn Cook  
Environmental Compliance Inspector

Watershed Protection Division  
Environmental Enforcement & Emergency Response Unit  
LA Sanitation - City of Los Angeles  
Phone: 213-219-2700  
[carolyn.cook@lacity.org](mailto:carolyn.cook@lacity.org) <<mailto:carolyn.cook@lacity.org>>

<https://drive.google.com/a/lacity.org/uc?id=0B9hiagK0sfvNLXp0ZlZMQnd2Q3M&export=download>

<http://thinkbeforeprinting.org/struct/signature-1.gif>

CONFIDENTIALITY NOTICE: This e-mail and any files transmitted from the City of Los Angeles Watershed Protection Division with it are intended solely for the use of the individual or entity to whom they are addressed and may contain confidential and privileged information protected by law. If you received this e-mail in error, any review, use, dissemination, distribution, or copying of the e-mail is strictly prohibited. Please notify the sender immediately by return e-mail and delete all copies from your system.

— Outlook-1484004129.png —



Re: Homeless complaint - Library - 16244 Nordho...

— Attachments: —

---

Outlook-1484004129.png

35.8 kB